

529 Day Promotion – Enrollment Fee Waiver

Questions and Answers

How do we qualify for the waiver?

Get online and ask a question or two through our online CHAT feature between 11:00a – 7:00p today, Tuesday, May 29, 2012 only AND complete an online enrollment form by midnight Tuesday, May 29th, 2012. Only one enrollment fee waiver per account owner will be permitted. When connecting on CHAT you will be asked to provide an email address. Use the email address that will also be on record for the GET account. This is how we will verify your CHAT session and the new GET Account.

Why do we have to CHAT to qualify?

Chat is a new feature we are testing as a way of connecting with customers to help answer questions and provide information about GET. Since 529 Day is a day to recognize and raise awareness of the importance of saving for college we chose to use our CHAT feature to celebrate the day and encourage families to “GET” there accounts open before the end of enrollment.

Will I be notified if I don’t qualify?

To qualify for the waiver, we must have a record of your CHAT from the email address that will also be on the GET account and the enrollment must be complete by midnight on Tuesday, May 29th. We will contact you through email to verify the waiver. You will still see the fee in the transaction history on the account, but the waiver will be reflected by a counter balanced charge on the account and coded to reflect it as a promotion. The waiver means you are not personally responsible for paying the fee.

What if a different email address is reflected in the CHAT Session?

Once on CHAT, let the representative know the email address that will be used on the GET account and the full name of the person who will be the GET account owner.

What if I have more than one child I am enrolling?

If you have a record of the CHAT and are enrolling more than one child, one of the enrollment fees will be waived. A total of one fee waiver is allowed per account owner.

Will this waiver be offered again before the end of enrollment?

This promotional offer is in celebration of 529 Day. A day to recognize the importance of saving for college early. Other promotional offers may be announced at other times in the year, but this offer will expire at midnight on Tuesday, May 29, 2012.